

TOTO

使用说明书 Instructions for operation

使用产品前请仔细阅读本使用说明书，并保留备用。
Before using product, read these Instructions
for operation carefully and retain it for future reference

TOTO

OG402Y(E)
2021.10

目录

目 录	
目 录	1
明细单	2
使用条件与使用上的注意	3
使用上的注意	4
使用上的注意与保养	5
温度调节	6
使用方法	7-8
拆卸与检查	9
产品保修卡	10
合格证	11

明细单

明细单	
水嘴主体部	1套
温度调节手柄	1套
开闭切替手柄	1套
(※单恒温产品只有温度调节手柄)	
装饰板	1套
衬板	1个
螺钉	4个
六角扳手	1个
施工说明书	1本
使用说明书	1本
使用此明细单的产品包括：	
TBV01406* 单柄恒温淋浴（浴缸）暗装普通水压水嘴面板	
TBV02401* 单柄恒温淋浴（浴缸）暗装普通水压水嘴面板	
TBV01407* 双柄恒温淋浴暗装普通水压水嘴面板（单开闭）	
TBV02403* 双柄恒温淋浴暗装普通水压水嘴面板（单开闭）	
TBV01408* 双柄恒温淋浴暗装普通水压水嘴面板（开闭切替）	
TBV02404* 双柄恒温淋浴暗装普通水压水嘴面板（开闭切替）	



使用条件与使用上的注意

使用条件

1. 供冷水*供热水压强
最低压强…………… 0.05MPa（流动压）
最高压强…………… 1.0MPa（静压）
推荐使用压强……… 0.1-0.5MPa（流动压）
超过0.5MPa要加装减压阀。
测试压强…………… 1.6MPa（静压）
2. 冷水温度4℃~29℃、热水温度45℃~85℃，建议正常使用热水温度为50℃~75℃，供热水请勿使用蒸汽。
3. 使用环境温度0℃以上。如果低于0℃，水嘴会出现变形、冻裂等现象。
4. 为防止花洒内部损坏，花洒侧吐水温度不得超过60℃，建议使用温度45℃以下。
5. 长时间不使用时，可能导致水嘴内部及外部锈蚀不能使用等现象。
6. 如果您需要废弃本产品，请勿将其作为一般生活垃圾处理，请依照法规经由独立的回收体系进行合适的处理，恢复和回收。
7. 本说明书中的产品具有清洗功能。

※为了达到最好的安装与使用效果，水嘴本体推荐与「TOTO」其它系列产品配套使用。

使用上的注意

-  **警告** 表示如果无视此标志而误操作时，有可能造成人员重伤或死亡。
-  **注意** 表示如果无视此标志而误操作时，有可能造成人身伤害或财产损失。

使用上的注意

警告

1. 幼儿禁止使用或幼儿需要由成年人监护使用、老人和残障人士等特殊群体应在有行动能力人员陪同下使用。
2. 水嘴的供热水一侧处于高温状态，请勿使皮肤直接接触五金配件表面，否则可能会烫伤。
3. 请勿配反冷*热水配管，如果配反，水嘴将不能正常使用。
4. 供热水请勿使用蒸汽，否则可能会烫伤。
5. 慢慢地旋转温度调节手柄，若急速地转动温度调节手柄，温度会骤然上升或下降。
6. 温度调节手柄上的安全按钮与装饰板上“40”的标记居中对齐时，出水温度为40℃；温度调节手柄逆时针旋转（不按安全按钮）至转不动时，出水温度为42℃左右；温度调节手柄按动安全按钮后，继续逆时针旋到旋不动时，出水温度为45℃左右。
使用了热水后必须将温度调节手柄到“40”以下，以免再使用时又喷出热水。
7. 拆卸与维修前请务必关闭进水阀。
8. 产品不可在0℃以下的环境使用，否则会因结冰，阀芯失灵导致烫伤。一旦发生结冰，要确认温度调节手柄在刻度“40”时的吐水温度。结冰会使设定的温度发生偏差，有烫伤的危险。

注意

1. 由于温控阀芯是较精密的部件，请勿擅自分解，否则可能会造成漏水等不良。
2. 不得用强力冲击水嘴，否则会导致漏水或水嘴强度降低现象发生。
3. 必须使用中性洗涤剂清洗，中性以外的洗涤剂会破坏镀层或使表面变色。
4. 不得使用酸性洗涤剂和去污粉、抛光粉等含粗颗粒的洗涤剂和尼龙刷，否则可能会破坏镀层等。
5. 可使用软布擦拭，间或用机油或车用蜡浸布擦拭，但请勿接触树脂部件，否则可能失去光泽和产生锈蚀。
6. 建议不要长时间不使用，否则可能会导致水嘴内部以及外部锈蚀不能使用等现象。
7. 随着产品式样的不断更新，实物存在与图示不符的情况，但基本安装、使用原理相同。
8. 由于出厂前进行通水检查，故水嘴内可能有残留水，并非产品有问题。
9. 在可能结冰的场所使用时，要切实做好防冻措施。
因结冰，零件破损，有可能导致漏水，造成财产损失。因结冰而造成的破损即使在保修期内也是有偿修理。请不要让产品的环境温度低于0℃。

使用上的注意与保养

防冻措施

在可能结冰的场所使用时，要切实做好防冻措施。

1. 产品结冰的话零件损坏，成为漏水的原因。
2. 因结冰造成的零件破损即使在保修期也是有偿修理。
3. 施工完了后或长时间不使用时，要有预防突然降温的准备，要对产品进行结冰预防。
4. 因为有结冰的危险，请不要让产品周围的温度在0℃以下。

保养

为长期保持产品的美观，请用户按以下方法维护保养。

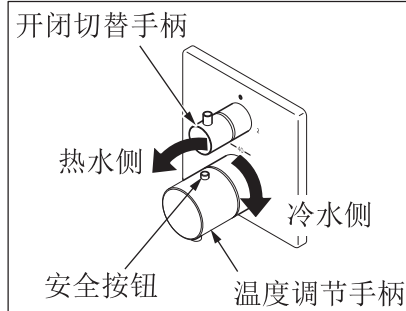
1. 经常用软布擦拭，间或用软布蘸水擦拭。
2. 当有污垢且比较明显时，请用中性洗涤剂擦拭后充分进行水洗。

温度调节

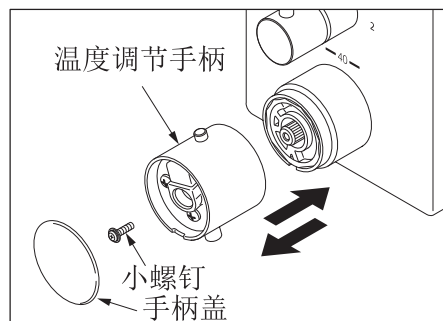
吐水温度的确认

将温度调节手柄上的安全按钮与面板上的“40”居中对齐，旋转切替手柄使吐水口花洒吐水，确认吐水温度是否为40℃，如果不是，请按下列要领调节吐水水温。(以TBV02404*为例，其于恒温产品的吐水温度调节要领相同)

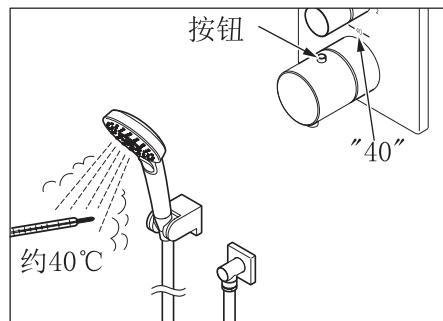
吐水温度调节要领



1. 让吐水口或花洒吐水，旋转温度调节手柄直至出水温度达到40℃，该位置与本体上的刻度无关，旋转至高温侧时，请按安全按钮。



2. 拔出温度调节手柄时，请先取出手柄盖，拧下小螺钉。
※取手柄盖时，请用螺丝刀等尖部比较细的东西，注意不要把镀层表面划伤，不要使温度调节手柄旋动。



3. 将温度调节手柄上的安全按钮与装饰板“40”标记居中对齐，将温度调节手柄装上，确认出水温度是40℃后，拧紧小螺钉，装上手柄盖。

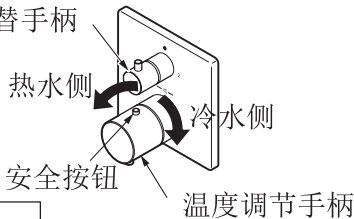
使用方法

一. 特点

- ①在恒温阀芯的作用下，可自行将出水调至一定的温度。因此在工作中即使供给的冷、热水的压力发生变化，其温度也几乎不变。
- ②调节温度调节手柄即可达到期望的温度。
- ③安装了滤网，避免了配管中的沙粒或灰尘进入部件中。
- ④温度调节手柄带有安全按钮，即使误操作也不会喷出热水。

二. 各部分的名称及使用方法

开闭切替手柄



1. 温度调节

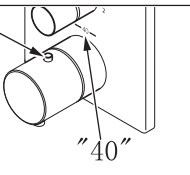
开闭切替手柄



- ①旋转温度调节手柄，将期望的出水温度调节至40℃标记处。标识“40”表示出水温度的标准。（单恒温水嘴的温度调节同上。）

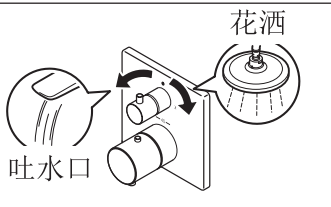
2. 安全按钮

按钮



- ②设有安全按钮，以防误操作而喷出热水。温度调节手柄被固定在“40”附近。若想进行高温出水(大于40℃)，必须按下安全按钮，同时，旋转手柄。
注意：用完后，必须将手柄返回标识40以下，以防下次使用时被烫伤。

3. 吐水与止水

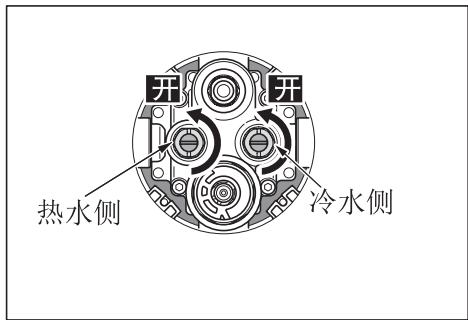


- ③以切替水嘴例如搭配固定吐水口及固定花洒时，切替手柄向左旋到“1”位置吐水口吐水，向右旋到“2”位置时固定花洒吐水。以上旋转到极限位置时，出水量达到最大。欲止住吐水，请将开闭切替手柄杆旋转到中间位置。

使用方法

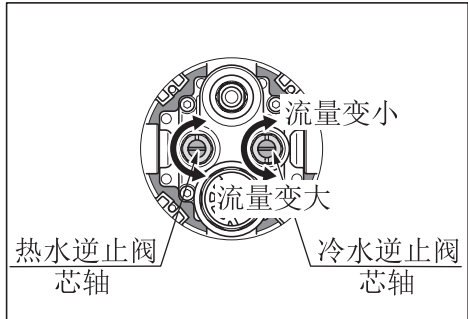
滤网的清洗及流量的调节

请在水嘴安装后务必对滤网进行清洗。
另外客户使用一段时间时如发现流量不足，请将滤网进行清洗。



滤网的清洗

滤网清洗时，请关闭冷热水进水总阀，然后用套管扳手将逆止阀逆时针旋转进行拆卸，逆止阀取出后对滤网进行清洗。



流量的调节

热水逆止阀和冷水逆止阀均在顺时针旋转时流量减少，逆时针旋转流量增大。

△注意：逆时针旋转逆止阀芯轴时，请注意用力适度，否则逆止阀会被整体拆除造成漏水现象。

拆卸与检查

现 象	检 查 项 目
水 流 量 小	6、7、9
手 柄 晃 动	1、2、3、11、13、14
装 饰 板 晃 动	5
水流不止、漏水	6、7、8、9、10、11、12、14、15
只出现高温	4、6、7、9、12
只出现低温	4、6、7、9、12

安装后万一出现故障，请按以下要领拆卸。
(此图内未拆分的零部件，需要拆卸的情况下，
请联络售后服务人员进行拆卸)

(以TBV01407*为例)

1. 是否充分拧紧?
2. 是否充分拧紧?
3. 是否破损?
4. 温度调节是否合适?
5. 是否充分拧紧?
6. 是否有灰尘?
7. 是否松动?
8. 是否拧紧?
9. 是否有灰尘?
10. 是否松动?
11. 是否松动?
12. 是否有无划伤、脏物?
13. 是否充分拧紧?
14. 是否松动?
15. 是否有无划伤、脏物?

0型圈
阀芯
逆止阀
O型圈
接手
小螺钉
六角螺钉
小螺钉
0型圈
手柄盖
温度调节手柄
阀芯套
制动装置
衬板
装饰板
开闭切替手柄
恒温阀芯
卡环
螺钉
滤网

※如果淋浴流量小，影响到淋浴舒适度，客户可以取下逆止阀清洗滤网。

产品保修卡

用 户	
销售安装店	
购买日	
保修期	自购买日起本体及阀芯保修有效期5年， 其余部件保修期为1年

*若上栏内容未记全，该产品保修卡将视为无效。因此请用户购买时对记入内容进行确认。
*本产品保修卡中的保修项目仅限于产品保修卡中所约束的免费维修项目进行维修。
*在保修期间，若产品发生故障（漏水、渗漏），请拨打全国售后服务电话报修。

维修规定

1. 保修期间, 在用户正确按说明书、不干贴等指示，使用本公司产品的情况下，本公司将对有故障产品进行免费维修。
2. 在保修期内发生损坏需要得到免费维修时，请拨打全国售后服务电话报修。
3. 在保期内，下面所列场合的维修为有偿维修。
 - ①使用不当或私自进行的不当修理及改造所造成的故障及损伤。
 - ②安装施工时的不注意或过失造成的故障及损伤。
 - ③安装后又拆移等原因造成的故障及损伤。
 - ④超出使用范围以外的场合下使用本产品所造成的故障及损伤（如家庭用商品作为业务上商品使用。）
 - ⑤砂粒或污物等造成的损伤。
 - ⑥由于日常的维护保养不当造成的肮脏、电镀部分生锈等不良。
 - ⑦由于火灾、地震、水灾、雷击及其他天灾、公害、气害（液化气）、盐害及异常电压、使用指定外的电源（电压、频率）等原因造成的故障及损伤。
 - ⑧本产品保修卡没指定的场合。
 - ⑨本产品保修卡中用户姓名、销售店、安装店、购买日期未填写的场合。
 - ⑩不能出示购买发票的场合。
 - ⑪由结冰引起的故障。
4. 本产品保修卡只在中国境内有效。（香港、澳门、台湾地区除外）
5. 本产品保修卡丢失不补，请顾客妥善保管。

合格证

本品经检查判定合格

执行标准: QB/T 2806-2017

产品型号: 见包装箱上的标签

产品名称: 见包装箱上的标签

生产日期: 见包装箱上的标签

组装工厂: 东陶(大连)有限公司

电 话: (0411) 87624383

厂 址: 大连经济技术开发区东北二街17号

东陶(中国)有限公司

全国售后服务电话: 800-820-9787(固定电话)

400-820-9787(手机用户)



扫描二维码,
服务预约, 方便快捷

销售商: 东陶(中国)有限公司

地 址: 北京市朝阳区光华路1号 北京嘉里中心北楼1915室

网 址: www.toto.com.cn

Contents

Contents

Contents	1
Detailed list	2
Use condition and attentions in use	3
Attentions in use	4
Attentions in use and maintenance	5
Temperature adjustment	6
Using method	7-8
Dismantle and inspection	9
Product warranty card	10

Detailed list

Detailed List	
Main body of faucets.....	1 set
Temperature-adjusting handle.....	1 set
Open and close switching handle	
	1 set
(※ Single thermostat product only has a temperature-adjusting handle).	
Decorating plate.....	1 set
Lining plate	1 piece
Screw	4 pieces
Hex wrench.....	1 piece
Instructions for construction.....	1 copy
Instructions for operation.....	1 copy
The products using this detailed list include:	
TVB01406* "G Shower" Concealed Thermostat Valve (Standard Type)	
TBV02401* "G Shower" Concealed Thermostat Valve (Standard Type)	
TVB01407* "G Shower" Concealed Thermostat and Volume Control Valve(Standard Type)	
TBV02403* "G Shower" Concealed Thermostat and Volume Control Valve(Standard Type)	
TVB01408* "G Shower" Concealed Thermostat and 2way Diverter Valve with Shut Off (Standard Type)	
TBV02404* "G Shower" Concealed Thermostat and 2way Diverter Valve with Shut Off (Standard Type)	


Use condition and attentions in use

Use condition


1. Cold water supply*hot water supply pressure
Minimum pressure 0.05MPa (flow pressure)
Maximum pressure 1.0MPa (static pressure)
Recommended service pressure.....0.1-0.5MPa (flow pressure)
It is required to provide a pressure-reducing valve when exceeding 0.5MPa.
Testing pressure.....1.6MPa (static pressure)
2. The cold water temperature is 4℃ ~ 29℃ and the hot water temperature is 45℃ ~ 85℃. It is suggested that the normal temperature of hot water is 50℃ ~ 75℃. Do not use steam to supply hot water.
3. The ambient temperature for use is above 0℃. If the ambient temperature is lower than 0℃,the faucets will deform and crack from freezing.
4. To prevent internal sprinkler damage, the water outlet temperature on the sprinkler side shall not exceed 60℃. It is suggested to use a temperature below 45℃.
5. Being out of use for a long time may result in internal and external rust to the faucets and being unable to be used.
6. If you want to scrap this product, do not treat it as you do for general household garbage. Please follow relevant statutes to have it treated, recovered and collected appropriately by an independent recovery system.
7. The product in these instructions has a cleaning function.

※ To attain the best installation and operation effect, it is recommended that the faucet should be used with the handheld series shower from TOTO.

Attentions in use



Warning: it means that ignoring this mark and misoperation may cause serious personal injury and death.



Attention: it means that ignoring this mark and misoperation may cause personal injury or property loss.

Attentions in use

Warning

1. Children are not allowed to use or can use only under the custody of adult. Such special groups as the aged and disabled should be accompanied by those with behavioral competence when using it.
2. The hot water supply side of the faucets is in a condition of high temperature. Do not allow skin to contact with the hardware surface directly. Otherwise, scalding may occur.
3. Do not reverse cold*hot water pipes. Otherwise, scalding may occur.
4. Do not use steam to supply hot water. Otherwise, scalding may occur.
5. Rotate the temperature-adjusting handle slowly. If rotating the temperature-adjusting handle rapidly, the temperature will rise and fall sharply.
6. When the safety button on the temperature-adjusting handle is aligned with the “40” marking on the decorating plate in the center, the water outlet temperature is 40°C; when the temperature-adjusting handle is turned anticlockwise (without depressing the safety button) until it cannot be turned any longer, the water outlet temperature is about 42°C; After pressing the safety button of the temperature-adjusting handle, continue to rotate anticlockwise until no rotation can be made any longer. The water outlet temperature is about 45°C.
After using hot water, it is imperative for the temperature-adjusting handle to be below “40” to avoid hot water spraying out when using again.
7. Please be sure to close the water inlet valve before removal and repair.
8. The product shouldn't be used in an environment below 0°C, otherwise valve core failure may be caused due to icing and you may get burned. In case of icing, please confirm the spouting water temperature when the temperature adjusting handle is at “40”. Icing will cause deviations in the set temperature, which may result in burns.

Attentions

1. As the temperature control cartridge is a precise component, do not dismantle it without authorization. Otherwise, such poor conditions as water leakage, etc. may be caused.
2. Do not use a strong force to impact the faucet. Otherwise, water leakage or faucet strength reduction may occur.
3. It is imperative to use a neutral detergent in cleaning. Other detergents than a neutral one may damage the plating coat or make the surface discolor.
4. Do not use any such detergent as acidic detergent and abstergent, polishing powder, etc. containing thick particles and nylon brush. Otherwise, the plating coat may be damaged, etc.
5. It is allowed to use a piece of soft cloth to wipe or use from time to time a piece of cloth immersed in machine oil or vehicle wax to wipe. However, do not contact with resin components. Otherwise, they may lose the gloss and become rusty.
6. It is suggested not to leave it unused for a long time. Otherwise, this may lead to internal and external rust to faucets to such a degree that it cannot be used any more, etc.
7. With the product design being updated constantly, the physical object may not coincide with the figure. However, the basic principle for installation, use is the same.
8. As a water supply inspection is made before leaving factory, there may be water remaining in the faucet and this is not the problem of the product.

Attentions in use and maintenance

Attentions

9. When using in places where icing may occur, anti-freezing measures must be taken.
The parts will be damaged due to icing, which may cause water leakage and property loss.
Damages caused by icing are repaired for a fee even during the warranty period. Please ensure that the ambient temperature of the product is always above 0°C.

Anti-freezing measures

- When using in places where icing may occur, anti-freezing measures must be taken.
1. The parts will be damaged due to icing, which may cause water leakage.
 2. Damaged parts caused by icing are repaired for a fee even during the warranty period.
 3. After the construction is completed or when it is not used for a long time, prepare to prevent sudden drop of temperature and prevent the product from icing.
 4. Because of the risk of icing, please ensure that the ambient temperature of the product is always above 0°C.

Maintenance

To maintain a beautiful appearance of the product, the user is requested to conduct maintenance and care in the following method.

1. Wipe with a piece of soft cloth frequently and use a piece of soft cloth dipped in water to wipe from time to time.
2. When dirt exists obviously, please use water to wash sufficiently after wiping with a neutral detergent.

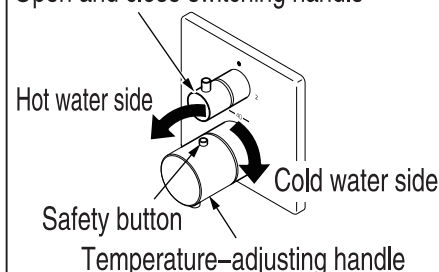
Temperature adjustment

Water outlet temperature confirmation

Make the safety button on the temperature-adjusting handle and the “40” marking on the panel aligned in the center. Rotate the switching handle to allow the water outlet shower to output water. Confirm that the water outlet temperature is 40°C. If not, please adjust the water outlet temperature by following the main points below. (Take TBV02404* as an example. The main points thereof for water outlet temperature adjustment is the same as that for thermostat product)

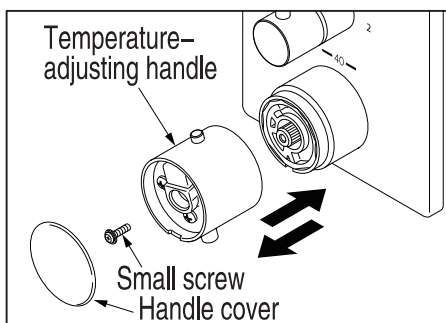
Main points of water outlet temperature adjustment

Open and close switching handle



1. Allow the water outlet or shower to output water. Rotate the temperature-adjusting handle until the water outlet temperature reaches 40°C. That position has nothing to do with the scale on the body. When rotating to the high temperature side, please press the safety button.

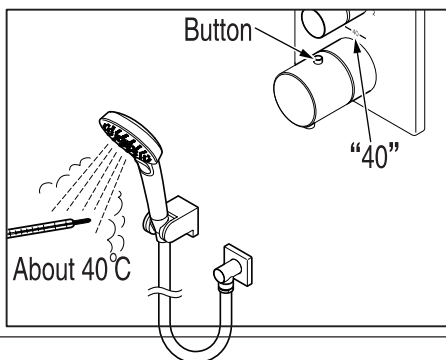
Temperature-adjusting handle



2. When pulling out the temperature-adjusting handle, please take out the handle cover first and then screw to remove the small screws.

※ When removing the handle cover, please use something with a thin pointed end such as screwdriver, etc. Take care not to scratch the plated coat surface and do not allow the temperature-adjusting handle to rotate.

Button



3. Make the safety button on the temperature-adjusting handle and the “40” marking on the decorating plate aligned in the center. Install the temperature-adjusting handle. After confirming that the water outlet temperature is 40°C, tighten the small screws. Install the handle cover.

Using method

I. Characteristics

① Under the action of the thermostat cartridge, the water coming out can be adjusted to a certain temperature automatically. Therefore, even if the pressure of the cold, hot water supplied changes, the temperature almost experiences no change.

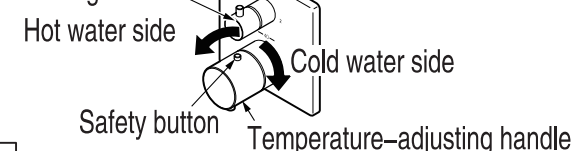
② Just adjust the temperature-adjusting handle and the desired temperature can be reached.

③ A filter net is installed to avoid sand particles or dust in the pipe coming into the component.

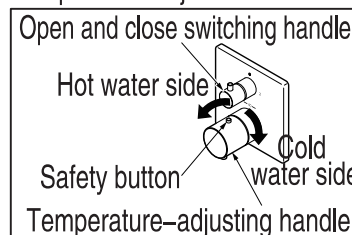
④ The temperature-adjusting handle has a safety button. No hot water will spray out even in case of misoperation.

II. Names and using methods of different parts

Open and close switching handle

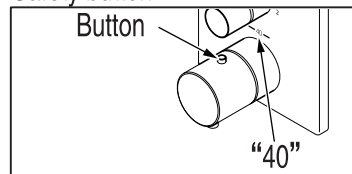


1. Temperature adjustment



① Rotate the temperature-adjusting handle and adjust the desired water outlet temperature to the 40°C marking. The marking “40” represents the water outlet temperature standard. (The single thermostat faucet is the same as above in respect of temperature adjustment.)

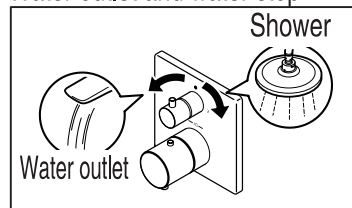
2. Safety button



② A safety button is provided to avoid hot water spraying out due to misoperation. The temperature-adjusting handle is fixed around “40”. If high-temperature water outlet is wanted (greater than 40°C), it is imperative to press the safety button and rotate the handle simultaneously.

Attention: After using, it is imperative to have the handle return to a level below 40 to avoid scalding when using next time.

3. Water outlet and water stop

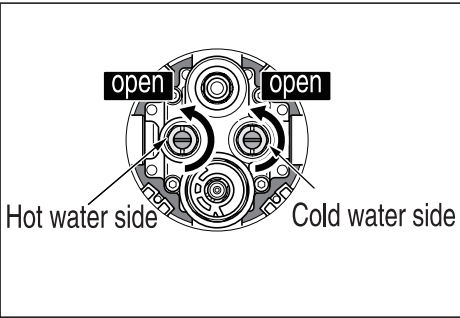


③ When, taking the switching faucet as an example, matching with a fixed water outlet and a fixed shower, water will come out from the water outlet when the switching handle is turned leftward to position “1” and water will come out from the fixed shower when it is turned rightward to position “2”. When the above rotation reaches the limit position, the water outlet amount is maximal. To stop water outlet, please rotate the open and close switching handle rod to the central position.

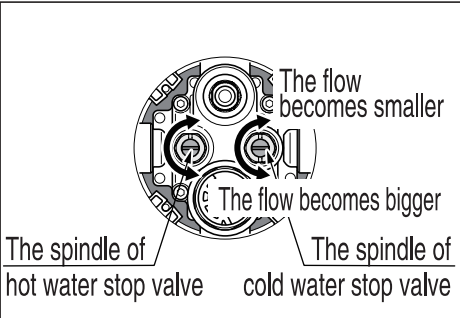
Attention: After using, it is imperative to have the handle return to a level below 40 to avoid scalding when using next time.

Using method

Filter net cleaning and flow adjustment
Please be sure to clean the filter net after faucet installation. Besides, if the user finds the flow to be insufficient after using for a period of time, please clean the filter net.



Filter net cleaning when clean the filter net. Please turn off cold and hot water supply valve then use a sleeve wrench to remove the check valve in anti clockwise direction.Clean the filter net after carry out the check valve.

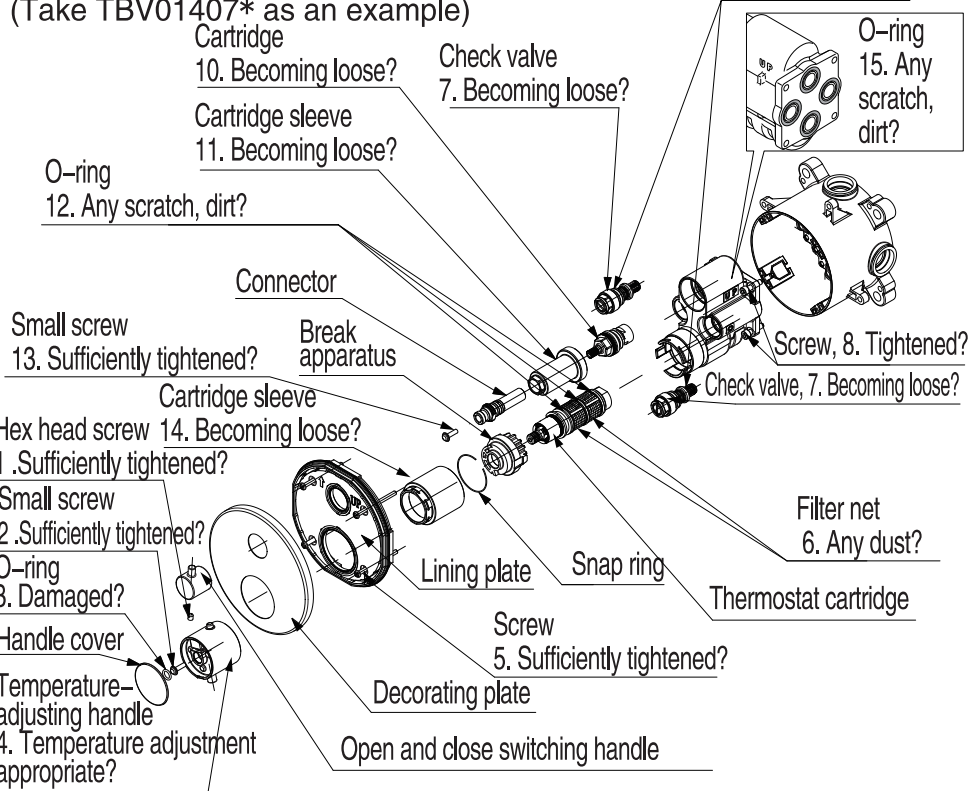


Flow adjustment
The flow of both hot water stop valve and cold water stop valve reduces during rotating clockwise and increases during rotating anticlockwise.
⚠ Attention: When turning the water stop valve spindle anticlockwise, take care to use appropriate force. Otherwise, the water stop valve may be removed entirely resulting in water

Dismantle and inspection

Phenomenon	Inspecting item
The water flow is small	6, 7, 9
The handle swing	1, 2, 3, 11, 13, 14
The decorating plate swing	5
The water flows without stop and water leakage exists	6, 7, 8, 9, 10, 11, 12, 14, 15
Only high temperature appears	4, 6, 7, 9, 12
Only low temperature appears	4, 6, 7, 9, 12

In case of any failure after installation, please remove by following the main points below.
(In case that it is required to remove those spare parts not removed in this figure, please contact relevant after-sale service people for removal)
(Take TBV01407* as an example)



※ If shower bath flow is so small that influences shower bath comfort, the customer can remove the check valve and clean the filter net.

Product Warranty Card

User	
Sales shop or installation shop	
Date of buying	
Warranty period	The warranty is effective for a period of one (1) year from the date of purchase.

- * If the contents in the above column are not complete, the product warranty card shall be deemed as invalid. Therefore, user should confirm the contents put in at the time of buying.
- * The items covered in this product warranty card are only limited to repair to those free repair items as agreed in the product warranty card.
- * During the warranty period, if the product breaks down (such as water leakage, oozing), please call after sale service to request repairs.

Repair Regulations

1. During the warranty period, if the user uses the products of the company correctly according to relevant instructions, adhesive labels, the company will provide free repair to any faulty product.
2. If damage occurs in the warranty period is required to be repaired for free, please call after sale service to request repairs.
3. Within the warranty period, the repair in the following occasions is paid repair.
 - ① Any failure and damage due to any improper use or any improper repair and modification conducted privately.
 - ② Any failure and damage resulting from any carelessness or fault in installation construction.
 - ③ Any failure and damage attributed to such reasons as removal for relocation after installation, etc.
 - ④ Any failure and damage due to using this product in occasions beyond the specified scope of use (for example, home commodity is used for any business purpose).
 - ⑤ Any damage caused by sand grains or dirt, etc.
 - ⑥ Such adverse results as dirtiness, plating part rusting, etc. attributed to improper daily maintenance and care.
 - ⑦ Any failure and damage due to fire, earthquake, flood, lightning strike and other natural disasters, public nuisances, gas damage (liquefied gas), salt damage and abnormal voltage, use of any power supply (voltage, frequency) other than the specified ones, etc.
 - ⑧ The occasions not specified in this warranty.
 - ⑨ The occasion in which the user name, sales shop, installation shop or buying date is not filled in.
 - ⑩ No buying invoice can be presented.
 - ⑪ Failure caused by icing.
4. The warranty card is valid within the territory of the People's Republic of China.
(Excluding Hongkong, Macao and Taiwan)
5. This product warranty card shall not be reissued when being lost. Customers are requested to keep it properly.

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